Cassena Care at Stamford COVID-19 Visitation Fact Sheet

- 1. Visiting shall be:
 - Daily from 10:30-11:00 AM, 11:15-11:45 AM and 2:00-2:30 PM by appointment only
 - Limited to 20 minutes
 - Limited to outdoor areas (weather permitting) except under certain limited circumstances (see #9 below)
 - Limited to family members, loved ones, and representatives from the long-term care ombudsman program (LTCOP) and resident advocacy organizations
 - Strictly prohibited on resident floors, resident rooms and care areas or anywhere in the interior of the building
 - Limited to two (2) visitors per resident per day
- 2. Visitors must wear a face mask or face covering that covers the nose and mouth when on the premises.
- 3. Residents, visitors, representatives of the long-term care ombudsman and resident advocacy organizations will be required to appropriately use an alcohol-based hand sanitizer, consisting of at least 60 percent (60%) alcohol, provided by the Facility, prior to visiting the residents.
- 4. Visitors must maintain social distancing, when the facility brings the resident outdoors there is a no touch rule, and a staff member is present during the visit to assist.
- 5. The Facility will screen visitors for signs and symptoms of COVID-19 prior to resident access and will prohibit visitor(s) exhibiting any COVID-19 symptoms or that do not pass the screening questions.
- 6. Screening shall consist of both temperature checks and asking screening questions to assess potential exposure to COVID-19 which shall include questions regarding international travel or travel to restricted states designated under the Commissioner's COVID-19 Travel Advisory (https://portal.ct.gov/Coronavirus/travel). Please note that if you have visited any of the Restricted States or have travelled internationally within the last fourteen (14) days, visitation will NOT be permitted.
- 7. The following information must be provided for each visitor: first and last name of the visitor; physical (street) address of the visitor; daytime and evening telephone number; date and time of visit; and email address, if available.
- 8. No more than 10 percent (10%) of the residents shall have visitors at any one time.
- 9. Under certain limited circumstances, such as end of life care, as determined by the CT DPH, visitation may be permitted inside with individuals who are appropriately socially distanced and wearing a facemask or face covering.
- 10. Visitors under the age of 18 must be accompanied by an adult 18 years of age or older.
- 11. A copy of the Facility's formal visitation plan is posted on the website.
- 12. No food can be eaten during the visit as face coverings would need to be removed during this.

- 13. The facility will monitor weather conditions and if deemed not appropriate for outdoor visit, a window visit will be arranged or a virtual visit.
- 14. No pets are to be part of the visit.
- 15. Any facility chair the visitor is using will be disinfected between uses.